

Patient Name: \_\_\_\_\_  
 Room #: \_\_\_\_\_  
 Date: \_\_\_\_\_

**CARE MANAGER ROUNDING QUESTIONS**

Has your nurse explained to you the plan for your care today?	Yes No _____ _____
Is there a particular thing that I can be helpful in getting you more information about?	_____ _____
Are we doing a good job controlling your pain?	Yes No - If not why? _____ _____ Interventions made/offered _____
Are we <b>always</b> responding to your requests in a timely manner?	Yes No - If no, why? _____ _____
On a scale of 1-5 (with 5 being the highest) when you press the call bell how responsive is the staff to your requests?	1 2 3 4 5
Have the nurses provided you with information about the medications you are receiving?  Are there any questions regarding your medications that I can answer for you or get you information about?	Yes No _____ _____
Do you have specific spiritual or religious needs that we can assist you with?	
Are you happy with how we accommodate your visitors?  Did we keep the noise level outside your room quiet?	Yes No - If no, why _____ _____ Interventions made/offered: _____ _____ Yes No - If no – ask patient to tell you time of day that noise levels were too loud _____
If there was one thing that you could change or enhance about your stay, what would that be?	_____ _____
Do you have any questions about your discharge instructions that I can clarify for you?	Yes No _____
Is there anyone from your care team that you would like to acknowledge?	_____ _____
Our goal is to make sure you feel safe, comfortable and well informed. We also want to make sure we are being responsive to your needs.  How would you rate your overall experience (on a scale of 1-5)	1 2 3 4 5  If not a 5 – what can we do to make your experience better for you?
Other Comments/Suggestions	

*Adapted by Northern Westchester Hospital from Hardwiring Excellence by Q. Studer*